

# **Future Focus**

Welcome to the latest edition of 'Future Focus' – our quarterly newsletter filled with the latest news for you.

#### Reminder - FAQs

For those of you with questions concerning the impact of the coronavirus on MetLife's employee benefits propositions, take a look at our 'Quick Start Guide' which is a concise summary of all the key Q&A's. There is also a more in-depth FAQ document which covers a wide variety of topics. If you do have any other questions that are not already answered, please get in touch with your MetLife representative.



#### In focus: Master Trusts

At the end of last year, we made changes to our Master Trusts to make it easier for employers to use, as well as introducing an Excepted Master Trust, designed to hold MetLife Excepted Group Life and Single Life Relevant Life polices, giving clients more flexibility. It's simple to join our Master Trust with the completion of a short Employer Admission form that can be emailed to us for ease and efficiency.

You can find more information and the benefits of Master Trusts, as well as the following documents, in our **Group Life Document Library**.

#### MetLife - Corporate Adviser's fastest growing Group Life provider

We were delighted to see MetLife UK named as the fastest growing Group Life provider of 2019 in Corporate Adviser's recent Workplace & Wellbeing Report. We've seen a 17% increase year on year, adding over 130,000 lives to our Group Life book.



Our purpose 'Navigating Life Together' means everything to us and we're proud to be there for our clients.



#### Did you miss our Group Risk Technical webinar?



Clare Lusted, our Head of Propositions, gave an insightful 30 minute presentation on the technical side of Group Risk and took questions from attendees.

If you missed it, you can listen <u>here</u>. Attendance can count towards your CPD obligations.

## **Insights**



Check out our latest articles:

### Increasing engagement for your insurance benefits

Our Employee Benefits Director, **Adrian Matthews**, explores how employers can make their insurance benefits more visible and valued by employees.

To discover four tips for increasing your employee engagement click here.

#### Managing bereavement

Clare Lusted talks about how managers and colleagues can support an employee coping with loss. She discusses five key areas for managers to consider when dealing with bereaved employees, including how to offer compassionate leave and managing a return to work.

Read Clare's article <u>here</u> for more information.

#### MetLife in the news

In case you missed it, here's where we've been featured recently:



#### **HR News:**

#### Rich Horner, Head of Individual Protection

5 tips to help manage a team remotely, including the importance of building trust and communication.

#### Check out his article here:

## Training Industry, Inc: Amy Tomlinson, Head of HR

On providing support to remote workers on key issues like mental health, wellness and mindfulness and how to encourage your employees to prioritise their wellness for the benefit of themselves and the business.

#### Check out the article here:

## Diversity in Finance Awards – 2nd September

After **Andy Nibloe**, Head of Risk and Compliance, won the Championing Disability Inclusion Award in 2019, we're delighted to have been shortlisted twice in this year's Financial Adviser's Diversity in Finance Awards 2020. The Diversity in Finance Awards celebrate individuals who demonstrate support for minority groups, and companies whose initiatives and policies encourage workplace diversity.

**Helen Walpole**, HR Business Partner, has been shortlisted as Diversity Champion of the Year and MetLife UK have been shortlisted as Trailblazing Company of the Year.

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