

MetLife contact information for OWL Financial

Distribution Manager – For manager queries and field based support	
Name: Jules Clark	F: iclark9@metlife.com

Strategic Account Manager – For manager queries and field based support

Name: Trang Tran E: trang.tran@metlife.com T: 07786 197 224

Account Executive - For all sales-related queries and telephone support

Name: Emma Blackmore E: emma.blackmore@metlife.com **T:** 01273 876 394

Business Development Consultant - For all sales-related queries and telephone support

Name: Ross James E: ross.e.james@metlife.com **T:** 01273 876 128

Account Executive - For all sales-related queries and telephone support

Name: Leah Bray E: leah.bray@metlife.com T: 01273 876 104

Visit: metlife.co.uk/iconnect E: protection@metlife.com 0800 917 2221

Claims (for your clients) - For customer claims queries

Email us: customerservice@metlife.uk.com **Call us:** 0800 917 0100 (option 2 to register a claim) 0800 917 0100 (option 3 for and update on an ongoing claim)

Customer Services Team - For all policy queries including changes to Direct debits or cancellations

Call us: 0800 917 0100 (option 3) Email us: loyalty@metlife.uk.com

Online Services - For tracking applications, obtaining your MetLife passcode, any online queries

Online Services: Call us: 0800 917 2006 (option 2) Email us:

https://metlife-eservices.com/adviser onlineservices@metlife.com

Website - For adviser training materials, brochures, flyers, latest MetLife information

Owl microsite: www.metlife.co.uk/owl/iconnect

Tel: 0800 917 0100 metlife.co.uk/multiprotect

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