

It's time to share
the benefits

Share the news.
Share the
protection. Share
the confidence.



#Sharethebenefits

All new Group Life from MetLife



We've got some great news to share. We're redefining the Group Life market with our comprehensive Group Life cover. Our two new value-added services deliver a holistic health and wellbeing solution that supports employers and employees, helping them to feel in control.

Carefully developed to offer support through life's ups and downs, it can help employers, their teams, and their families feel prepared and confident about navigating the future.

For employees to help attract and retain talent, we understand that caring for employees goes beyond just caring for the individual, but their family too. That's why many elements, such as the **virtual GP** service and **Funeral Concierge**, are available to family members too, 24/7, 365 days a year. So, employers, their employees, and their families alike can share even more support through the moments they need it most.

#Sharethebenefits

Redefining Group Life benefits

Our exclusive offering can help employers demonstrate how much they value their most important asset – their people and helping them attract and retain talent in a competitive jobs market. Plus, employees get to share our great new benefits with their closest family, ensuring they have support and reassurance on hand 24/7, 365 days a year.

Our proposition goes beyond traditional Group Life cover – it's there to help with the every day, and prepare for the final day. It goes far beyond a financial payment when someone dies, providing practical and emotional support for those left behind to hold their hand through the difficult days ahead as they plan the funeral.



**Our proposition goes
beyond traditional
Group Life cover**

These services can be accessed as follows:

- 1. Funeral Concierge:** insured member, spouse/partner, dependents up to age 25
- 2. EAP:** Any employee, spouse/partner, dependants aged 16-21 living in UK and in full time education.
- 3. Virtual GP:** Insured member, spouse/partner, any family member in the household, or any dependant 16-21 living in the UK and in full time education.
- 4. Bereavement & Probate:** Insured member, spouse/partner, dependants aged 16-21.

Supporting loved ones when the time comes

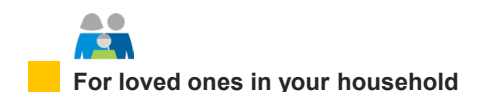
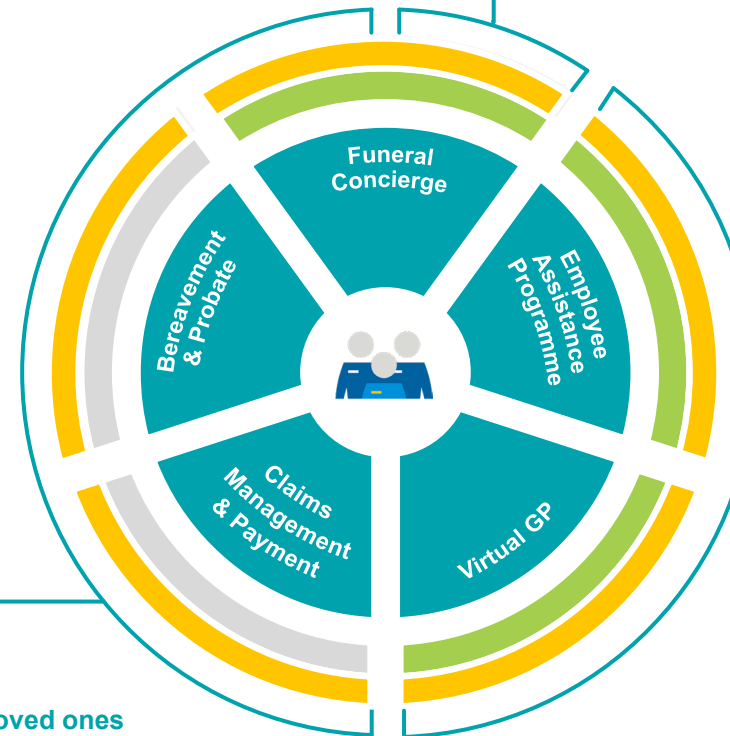
- Funeral Concierge
- Claims expertise and quick payment
- Bereavement and probate counselling and helpline

Supporting your wishes

- Funeral Concierge
- Will writing and considerations
- Tenzing digital vault
- Funeral planning tools

Supporting through life's ups and downs

- Employee Assistance Programme – available 24/7
- Virtual GP – available 24/7 (including second medical opinion)



Funeral Concierge (Available to all Group Life policyholders)



Funerals are hard to talk about. Everest make it easier.

The truth is, when an employer loses one of their family, the most powerful action they can take in that moment is to know that the family reaching out to them will have their hand held at every step so they can focus on grieving. And that's how Everest support.



Everest Funeral Concierge

Available exclusively through MetLife

Pre need

Tenzing

- A cloud based, **digital vault** to store your documents, passwords, photos and personal mementos
- Allows up to **100GB** storage
- Access for up to **4 individuals** to receive the key to open it when you pass away

Will Prep

- Create simple **will and estate documents** and store them online
- Tools help to highlight **key considerations** to make when drafting a will
- **Helpline available 24/7**, 365 days a year to help with any queries

At need

Online funeral planning tools

- To help you make **informed decisions** about your funeral wishes

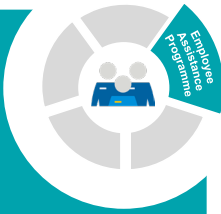
PriceFinder

- A database which produces detailed, local funeral provider price comparisons to give **cost transparency** when planning a funeral and ensure loved ones aren't overpaying for services

Funeral Concierge

- **Expert advisers available 24/7** who can provide assistance throughout the funeral process to your loved ones
- Empowers your family to make **well-thought-out decisions** and to help them carry out your wishes

Employee Assistance Programme (Available to all Group Life policies covering up to 1k lives)



We believe employees can be their best when they feel supported. Knowing your employees have services to support their physical, mental and financial wellbeing can help them feel in control.

- **Wellbeing hub available 24/7, 365 days a year**
Packed with tools, guides, and advice to support financial, mental and physical wellbeing.
- **Expert personal advice**
Legal advisers, qualified counsellors, registered nurses, and midwives are just a call away.

Virtual GP Service (Available to all Group Life policies covering up to 1k lives)

Breaking down the barriers to healthcare

Employees, their partners and children can all benefit from access to our virtual GP service, available 24/7, 365 days a year. Appointments are offered the same day, because we understand employees' minds aren't at work when they're worried about things at home. And that's how Health Hero support.

**HEALTH
HERO®**

Fantastic features, fast

Our GP24 service offers:

- Appointments available 24 hours a day, 365 days a year
- Unlimited consultations with no time limits
- Open referrals to specialists
- Local ePrescription delivery
- A digital symptom checker
- Second medical opinions (2 per year)



Claims management and payment



Empathy and expertise, on hand to support you

We're proud to pay
**95% of group life
claims within 3 days***

Swift payments & efficient management

Our empathetic team are on hand to make things simple at a difficult time. This enables us to ensure fast and convenient payments for valid claims. We're proud to pay 95% of group life claims within 3 days* once the paperwork is received.

You can rely on us to guide employers through the process with ease, so they can focus on supporting their employees.

*Source: Taken from MetLife portfolio data, 2022

Bereavement and probate

Employers can feel confident they are providing access to the emotional and practical support they need at a very personal and difficult time. And that's how Health Assured support.

24-hour helpline available 24/7, 365 days a year
Employees can call a support helpline as many times as they need, whenever they need it.

Trained counsellors

Access to trained bereavement counsellors who can advise, guide, and comfort, including up to 6 face-to-face counselling sessions per year.

Probate support

Access to trained legal consultants who can offer practical probate support dealing with practical issues.



Find out more...

To hear more and understand how you can help to share the benefits, contact your MetLife representative today.

Because sharing really is caring.

0800 917 2111

ebnewbusiness@metlife.uk.com

Or visit our website, at
www.metlife.co.uk/sharethebenefits



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