

# The fast, convenient and secure way to receive your MetLife welcome pack



You can now choose to receive your MetLife welcome pack by email, which is not only quicker than post (typically next day), but it's also secure (as it's password protected), and more environmentally friendly too.

You will also have peace of mind that you won't have to worry about losing your policy details, as they can be saved on your laptop and phone as a handy reference.

Did you know?

## 22%



During the pandemic there has been a move towards digital channels with an acceleration globally of 22% in the last year of digital customer interactions\*

\*Source: [www.mckinsey.com](http://www.mckinsey.com)

## What happens next?





You will receive your email welcome pack much quicker than a printed pack - typically **next day** compared to **3-5 working days**. For added security, you will be sent a 6 digit access code by SMS to your phone.

Your personal, password-protected welcome pack PDF contains:

- A welcome letter
- Policy Schedule
- Policy Terms and Conditions
- Privacy Notice
- Direct Debit Confirmation



## 4 reasons to receive your welcome pack by email:

1	<b>Fast</b> Typically the next day	
2	<b>Convenient</b> Easy access to your documents on your laptop and phone	
3	<b>Secure</b> Password-protected	
4	<b>Environmentally-friendly*</b> Reduces the carbon footprint by using less paper and energy	



When you take out your policy and you want to receive your welcome pack by email, please speak to your financial adviser.

Alternatively, you can contact our Customer Services team on **0800 917 0100** or email **customerservice@metlife.uk.com**

\*MetLife is committed to a future that's sustainable, to find out more please visit **metlife.com**

**0800 917 0100**

**metlife.co.uk**

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