



How to log into the MyMetLife adviser portal

You'll receive an email from us ([Do not reply@metlife.uk.com](mailto:do_not_reply@metlife.uk.com)) with a link to the MyMetLife portal – please click on this link:

From: Broker Portal <do_not_reply@metlife.uk.com>
Date: Tue, 22 Aug 2023, 13:27
Subject: Sandbox: Welcome to My MetLife
To: metlifemattthew@gmail.com <metlifemattthew@gmail.com>



Dear Matthew,

You're receiving this email as we have launched a new online portal called 'MyMetLife' through which you are able to access our new ChildShield product.

All you need to do now is click the link below and log in using your existing Online Services username (this is how you normally access our other Individual Protection products):

[MyMetLife.co.uk/advisers](https://www.metlife.co.uk/advisers)

If you're unable to log in to your new account, please call us on 0800 917 2006. Alternatively, please email us at onlineservices@metlife.com.

Thank you for choosing MetLife.

Click on the link and you'll see this screen. Click 'Next'.



danbrokertest@gmail.com [Log Out](#)

Send new verification code

Please click on next button to send the verification code. This code will be sent to your registered email address.

Next

This will generate a One Time Password (OTP) that will be sent to your email. Please enter the OTP from this email into the box on the browser, and click 'Next'



danbrokertest@gmail.com [Log Out](#)

Enter your verification code

A verification code was sent via email to danbrokertest@gmail.com. When you receive the code, enter it below.

Didn't receive the email?

Sometimes automated messages get categorized as spam. Check your spam folder.

Next

You will then be asked to create a new password. Please ensure it meets the criteria below.



Change Your Password

Enter a new password for
customertestdan@gmail.com. Make sure to include at least:

- ✓ 8 characters
- ✓ 1 letter
- ✓ 1 number

* New Password

..... Good

* Confirm New Password

..... Match

Change Password

Password was last changed on 18/08/2023, 13:16.

Once you click 'Change Password', you'll automatically be logged into your MyMetLife account:

The screenshot shows the MyMetLife account dashboard. At the top left is the MetLife logo. To its right is a search bar and notification icons. Below the logo are navigation tabs for 'Home' and 'Resources'. The main content area is divided into two sections. On the left, under 'Insurance Policies', there is a 'My Policies' dropdown menu. Below it, a table header is visible with columns: 'Policy Numb...', 'Name Insured', 'Policy Name', 'Plan Type', 'Effective Date', and 'Status'. The table body is empty, displaying 'No items to display.' On the right, a section titled 'What actions are you looking for?' contains four tiles: 'New ChildShield Application', 'Apply for Other MetLife Products', 'Direct Debit Calculator', and 'Saved Applications'. Below these tiles is a note: 'To advise your customer on the likely dates for their 1st and 2nd Direct Debit payments, please use our calculator'. At the bottom right, there are two support sections: 'MetLife Broker Support' with contact info 'onlineservices@metlife.com' and '0800 917 2006 (option 2)', and 'MetLife Customer Support' with contact info 'customerservice@metlife.uk.com' and '0800 917 0100'.

For every moment, there's



MetLife