

Direct Debit restart form

If your Direct Debit has recently stopped and you would like to recommence payments from the same bank account, please complete the form below and email it to **customerservice@metlife.uk.com**

Policy number	
Policy holder name	
Last three digits of your eight-digit bank account number	
Date you would like payments to be collected	
Date of birth	
Current address, this needs to be the same address associated with the bank account you're paying from	

Are you the policy holder? Yes No

If you answered no, please state your relationship to the policy holder	
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Once we have received this form, we'll request payment from your bank on the date you've indicated every month under the policy terms. Please be aware, that if we're unable to collect your monthly premiums the policy may be cancelled, and you might no longer be covered by it.

We require at least eight working days to arrange re-collection. If there are multiple premiums owed, these will be attempted on subsequent working days as we cannot take multiple payments on the same day.

Data Protection

MetLife is the data controller in respect of any personal data you provide to us. The ways in which MetLife may collect, share or process personal data are explained in MetLife's Privacy Notice. MetLife's Privacy Notice also explains the rights of data subjects regarding personal data. A copy of MetLife's Privacy Notice is available on our website, www.metlife.co.uk.