

# Our exclusive partnership with Everest



## Allowing families time to grieve

We understand that caring for employees goes beyond just caring for the individual. The backdrop of a global pandemic means that many have thought far more about their own mortality and that of their loved ones than ever before. Plus, on a personal level, they now care more about their inner world than ever before: their health, their family and the people who matter to them.

**58%**

of employees said they'd like their benefits package to cover all their dependants.

Source: MetLife Re:Me report, 2021

Our exclusive partnership with Everest, the leading US funeral concierge service, enables all our Group Life clients, regardless of size, to do just that, by being there for the family in the event of the employee's death. Available 24 hours a day, 365 days a year, Everest ensure they are there when they are needed most – allowing a family more time to grieve.

Their unique funeral planning and concierge service provides the tools to ensure individuals have considered and taken care of their wishes. And when the time comes, they hold the hand of their family when they are at their most vulnerable: planning a funeral for their loved one.

## Introducing Everest

Operating in the US since 2001, Everest have over 20 years' experience and in excess of 25 million customers. Launching in the UK in October 2022, they have partnered exclusively with MetLife to redefine the Group Life market.

As an independent consumer advocate, Everest is driven by the family's wishes and are not associated with any funeral home or a funeral provider and can take care of funeral requirements worldwide. They offer a multilingual service, with over 200 languages and the concierge service is multi-ethnic. The service is exclusively available and included within MetLife Group Life policies.

Source: Taken from Everest portfolio data, 2022

## Funerals are hard to talk about. Everest make it easier.

The Everest proposition is made up of 4 key benefits accessible by employees through one centralised portal, allowing employees to consider and plan their funeral wishes so that when the time comes, the family of the bereaved have their hand held at every step. This includes:



### 1. Will Prep<sup>SM</sup>

Simple will and estate documents created and stored online, highlighting key considerations individuals need to make when thinking when drafting a will. There is also a helpline available 24/7, 365 days a year to help with any queries.



### 2. Tenzing<sup>TM</sup>

A secure cloud-based data vault for storing personal information – anything from passwords to photos, or key documentation such as a will or financial information. This ensures a nominated beneficiary only can unlock the vault at such a time as it is needed to ensure they can more easily take care of their loved ones wishes.



### 3. Online funeral planning tools

So that when individuals are thinking of how they would like their own wishes to be carried out, they have the support to make informed decisions.



### 4. Funeral concierge service

Expert advisers available 24/7 who can provide assistance throughout the funeral process and empowers families to make well-thought-out decisions by providing pricing information in an easy-to-understand format and presenting all service and merchandise options that are available.



Everest has also developed **Pricefinder<sup>TM</sup>** – a proprietary database which produces detailed, local funeral home price comparisons to give families cost transparency when choosing their loved one's funeral, to help reduce emotional stress and help the family to navigate through a difficult time.

## Find out more

To find out more about putting a comprehensive Group Life solution in place, so employers can help families far beyond just the claims payment, contact your MetLife Account Manager or Group Risk Adviser today.

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[metlife.co.uk/sharethebenefits](https://metlife.co.uk/sharethebenefits)

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