

FLEX




A FLEXIBLE APPROACH TO BENEFITS

Insurance is evolving. At MetLife, we believe that employees need to understand the value of the benefits they have if they're to appreciate them and know that their employer cares. Simply including a benefit in an employee's package limits its value - communication is paramount.

THE BENEFIT THAT SHOWS EMPLOYEES THEY'RE VALUED



We know that employees who highly value their benefits packages feel:

-  more **committed** to working harder
-  more **appreciated** by their employer
-  more **positive** about their working environment

When they create an environment where people feel supported and valued, businesses benefit from more engaged and productive employees.

WHY CHOOSE METLIFE AS YOUR FLEXIBLE BENEFITS PARTNER?



MetLife Group Life Flexible Benefits cover is available for schemes with 250 or more members; providing employers with the right cover and benefits for their employees.

- **BESPOKE** - employers have the ability to tailor the scheme across different categories of employees, and employees themselves can choose to increase or reduce cover at pre-agreed levels
- **ADAPTABLE** - provides employees with suitable life cover in response to their changing needs at different life stages
- **CHOICE** - key lifestyle events are covered

THE IMPORTANCE OF BEING IN CONTROL



We know from our Benefit Trends Study¹ that financial control is a primary driver of employee engagement.

Having the peace of mind that Life Insurance is provided by an employer can increase an employee's sense of financial control as it's one less thing to worry about.

¹ MetLife Employee Benefits Trends Study 2015. Research conducted by 'Research Runner' among a representative sample of UK employers and employees, between August to October 2014.

PRACTICAL SUPPORT FOR WHEN IT MATTERS MOST



- **EMPATHY** - our claims service is compassionate and efficient, and on hand to provide support at a difficult time
- **PERSONAL** - free access to our Bereavement & Probate helpline to help employees and their families 24/7

FREE COMMUNICATION TOOLS



We know that to see the true value of a great benefits scheme, communicating to staff is key. That's why we offer a communications tool kit that contains announcement letters, posters and email.

AWARD-WINNING SERVICE



- **INTELLIGENT AUTOMATION** - we've built a system designed to give you an efficient and accurate service
- **ACCURACY** - we get it right first time every time
- **CLIENT SUPPORT** - our customer-led approach has the support you need with a dedicated Implementation manager and Client Relationship team

YOU'RE IN SAFE HANDS



MetLife, Inc. has been providing insurance solutions for almost 150 years, combining innovation and personal service you'd expect from a market leader.

The MetLife name² is recognised and trusted by approximately 100 million customers in almost 50 countries. We cover 40 million employees and their dependants worldwide.

1868

MetLife Inc. has been in operation for nearly 150 years



40m

cover nearly 40 million employees and their dependants

A+

rating for MEL by Standard & Poor's

Taken from MetLife internal portfolio data, as at April 2016. Standard and Poor's rating correct as at December 2013.

² MetLife, Inc. through its subsidiaries and affiliates.

Want to find out more?

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EB16 00 123 | 2047.02 AUG 2016