# Claim Case Study: Equestrian

## Loss of organ, broken bones and hospitalisation.

Taking part in the things you love most, can sometimes lead to knocks and bumps that need more than just a bandage. MultiProtect is designed to give you extra financial support if you suffer from a specified accidental injury or need to spend time in a UK hospital following an accident.

### **Case Study**



Miss H is an equestrian head girl and had attended a work trial at a potential new employer. While riding one of the horses she was thrown off, her foot was caught in the stirrup iron and she was dragged along through a field.

Miss H sustained a lacerated liver and spleen, 4 fractured ribs and a fractured thumb along with 8 x 24hr periods of hospitalisation. Sadly, due to the injury to her spleen she required an emergency total splenectomy (removal of spleen).

Customer Miss H Cover 4 units
Claim Loss of organ, broken bones Claim submitted 21 July

and hospitalisation Payment made 6 working days

Payment £43,600

Please note that whilst customer names have been anonymised, this represents a real life MetLife case study. All policies are subject to policy terms and conditions. Exclusions and limitations apply.

### **MetLife MultiProtect Benefits**



Protection for a range of accidental injuries, including UK hospital stays after an accident, and sickness after 12 months



Cover could start immediately



Cover 24 hours a day, 365 days a year from just £8 per month



You can claim for multiple injuries – it won't change the cost of your cover (neither will getting older!)



No health questions asked



Accidental death and funeral cover, to provide peace of mind if the worst happens

All policies are subject to policy terms and conditions. Exclusions and limitations apply. Visit metlife.co.uk/multiprotect for more information.

#### 0800 917 0100

metlife.co.uk/multiprotect

Products and services are offered by MetLife Europe d.a.c. which is an affiliate of MetLife, Inc. and operates under the "MetLife" brand.

MetLife Europe d.a.c. is a private company limited by shares and is registered in Ireland under company number 415123. Registered office at 20 on Hatch, Lower Hatch Street, Dublin 2, Ireland. UK branch office at One Canada Square, Canary Wharf, London E14 5AA. Branch registration number: BR008866. MetLife Europe d.a.c. (trading as MetLife) is authorised by the Central Bank of Ireland and subject to limited regulation by the Financial Conduct Authority and Prudential Regulation Authority. Details about the extent of our regulation by the Financial Conduct Authority and Prudential Regulation Authority are available from us on request. www.metlife.co.uk

