

# Claim Case Study: Equestrian

## Broken bone - fractured ankle

Taking part in the things you love most, can sometimes lead to knocks and bumps that need more than just a bandage. MultiProtect is designed to give you extra financial support if you suffer from a specified accidental injury or need to spend time in a UK hospital following an accident.

### Case Study



Miss W was loading a horse into a trailer. When the ramps were closed, the horse was spooked and jumped forward. The horse landed on Miss W, fracturing her fibula (ankle). The accident happened just 16 days after she took out the policy.

**“The claims process was extremely straightforward. MetLife sent the paperwork and I completed most of it with the surgeon completing one page. The £2,500 was paid out with no questions or further documentation required.”**

Customer	Miss W	Cover	5 units
Claim	Broken bone	Claim submitted	13 August
Payment	5 working days	Payment made	£2,500

Please note that whilst customer names have been anonymised, this represents a real life MetLife case study. All policies are subject to policy terms and conditions. Exclusions and limitations apply.

## MetLife MultiProtect Benefits



Protection for a range of accidental injuries, including UK hospital stays after an accident, and sickness after 12 months



Cover could start immediately



Cover 24 hours a day, 365 days a year from just £8 per month



You can claim for multiple injuries – it won't change the cost of your cover (neither will getting older!)



No health questions asked



Accidental death and funeral cover, to provide peace of mind if the worst happens

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