

MetLife  
PO Box 1411  
Sunderland  
SR5 9RB



Customer Care Line: 0800 917 0100

XXXXXXX  
XXXXXXX  
XXXXXXX  
XXXXXXX  
XXXXXXX

16 August 2022

Dear xxxxxxxx,

Re: Policy Number: xxxxxxxx

As your premium payments on your MetLife policy have not been maintained in accordance with the policy Terms and Conditions, you are no longer covered by this policy and its benefits as your payments have lapsed.

However, if you would like us to continue providing you with the benefits provided by the policy you can re-start your policy up to and including 20 September 2022, subject to acceptance.

If you do want to re-start your policy, please call 0800 917 0100 or 01273 872456, a member of our Customer Service team will be pleased to help you.

I would like to take this opportunity to thank you for being a valued MetLife customer.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'MP' or similar initials, written in a cursive style.

Michelle Parsons  
Head of Operations