

MetLife
Invicta House
Trafalgar Place
Brighton
BN1 4FR



Customer Care Line: 0800 917 0100

{Customer Name}
{Customer Address Line 1}
{Customer Address Line 2}
{Customer Address Line 3}
{Customer Address Line 4}
{Customer Postcode}

21 September 2018

Dear {Customer Name},

Re: Policy Number: {Customer Policy Number}

I am writing to inform you that the premium payments on your MetLife policy have not been maintained.

Please accept this letter as confirmation that unfortunately, in accordance with the policy Terms and Conditions, you are no longer covered by this policy and its benefits as your payments have lapsed.

However, we would love to continue to provide you with the benefits associated with your cover and so you may wish to consider re-starting your policy. This option is available until 10 November 2018 and is subject to acceptance.

If this option is of interest to you, please do not hesitate to contact us on 0800 917 0100 or 01273 872456 and a member of our Customer Service team will be pleased to help you.

I would like to take this opportunity to thank you for being a valued MetLife customer.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jo Noone', with a horizontal line underneath.

Jo Noone
Head of Operations