



MAKING A DIFFERENCE

METLIFE MULTI  PROTECT

LIVE THE LIFE YOU LOVE

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Stephen Henry, an adviser with E M Gray is an avid walker who recently went trekking in Nepal.



Having successfully reached his destination, Stephen had a minor accident, fracturing his ankle. He managed to complete his trek and had the added peace of mind his MultiProtect policy allowed him to make a claim as a result of what happened.

Stephen received £2,500 for his broken ankle which was paid within 10 days of making his claim.

Stephen’s personal and professional story when it comes to the value of MultiProtect centres around the everyday risks of an active lifestyle.

“I cycle on the roads which can be dangerous given a lot of car drivers just don’t like cyclists,” says Stephen.

“If you’re alone or part of a group it can be quite easy to get ‘cut up’ by drivers. I love trekking, and having previously been to Nepal it made complete sense to have the peace of mind by setting up the policy. My trekking mate also took out the policy.”

“Clients that have taken out the policy include the self-employed, tradesmen and people who cycle to work or for pleasure. Also there are those who have kids who are active in sport. As well as this I have some clients who can’t get life insurance for medical reasons and they really value the accidental death benefit.”



A SIMPLE AND STRESS FREE CLAIMS PROCESS

Once back from Nepal, Stephen set about making a claim on his MultiProtect policy.



"The claims process was absolutely great," Stephen continues.

"The whole thing was turned round in 10 working days and everyone I spoke to were really helpful. I was kept informed all the way through – I got a phone call to confirm my claim had been admitted and another one to let me know that the payment had been made.

The lady I spoke to was so friendly, and we had a good chat about my Nepal trekking adventure too!"

"I have absolute confidence in recommending MultiProtect to my clients as I'm a claimant myself now and can vouch for how well the product works and how good the claims service is."

"I am really confident in saying that MultiProtect is a great product for my clients."

All policies are subject to policy terms and conditions. Exclusions and limitations apply.

To find out more about MetLife MultiProtect, visit
[metlife.co.uk/multiprotect](https://www.metlife.co.uk/multiprotect)

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IP16 00 095 | 2205.02.NOV 2016